

Computer Support



“Providing nonprofit organizations and small businesses an affordable alternative to market-rate IT services.”

Community-Minded Computer Support serves nonprofit organizations, small local businesses (less than 10 employees), neighborhood groups and public agencies. Our team has more than 25 years of collective IT expertise and multiple national certifications.



Contact:
Community-Minded Enterprises
25 West Main Avenue, Suite 310,
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Phone: 509-209-2610
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computersupport@community-minded.org

Nonprofit and Small Business Computer Support Services:



Computer and Office Equipment:

- Recommend upgrades based on specifications of your computer equipment.
- Perform routine cleaning and maintenance of computer equipment.
- Install printers.

General Software Services:

- Install business productivity software, such as Microsoft Office.
- Basic tutorials on Microsoft Windows, e-mail management and Microsoft Office.

Server Equipment/Software and Networking:

- Recommend new server equipment and operating systems as well as general design of a network upon request.
- Perform set-up of new server and server software, including Active Directory, and other server-based functions.
- Data backup and Disaster Recovery Planning.

Internet Security/Anti-Virus/Malware Software:

- Recommend and install appropriate Internet security/anti-virus/malware software.

Customer Relationship Management (CRM) Software:

- Recommend and install appropriate pre-packaged CRM tool.

Tech Soup:

- Assist with setting up an account at TechSoup that allows qualified nonprofits to purchase equipment and software at highly discounted rates.

Rates and Policies:

- All services require a one-hour minimum charge.
- Meeting with decision-makers required for hardware and software recommendations.
- Network and database-related services are billed at \$75.00 an hour.
- General computer repair and maintenance is billed at \$45.00 an hour.
- We are available for emergency and urgent computer equipment issues after-hours. After-hours rates are billed at an additional \$45.00 an hour
- No warranty is implied on any upgrades that we purchase for you.